Crummer Registration Errors FAQs

Error message: Course closed - (CRN); (rank) on Waitlist

What it means: Student has successfully been added to the waitlist. Rank indicates how many students are ahead of them on the waitlist. A waitlist rank of zero means the student is first on the list.

Error message: Course closed (CRN); consider waitlisting

What it means: Course section is at capacity; student should consider waitlisting for the course by selecting 'Waitlist' from the registration menu.

Error message: Course is not available for registration.

What it means: This error occurs when a student tries to register for a course that does not have an active status such as a cancelled course.

Error message: Max crs exceeded; course overload permission required; see advisor **What it means:** All students seeking to overload above the maximum hours requires approval in advance from the Associate Dean for Academics.

What you should do: Send your request to overload, with your cohort, Rnumber, and class you wish to add, in an email to <u>crummerregistrar@rollins.edu</u>

Error message: Missing prerequisite(s)

What it means: Student does not pass the prerequisite check. This could be a missing course (or courses) or class standing related.

What you should do: Send inquiry to <u>crummerregistrar@rollins.edu</u> if student feels there is an error in the system.

Error message: Registration Hold(s)

What it means: Student is not eligible to register due to a registration hold or holds(s). **What you should do:** Student should consult their FoxPay billing account at <u>https://foxpay.rollins.edu</u> and contact <u>crummerregistrar@rollins.edu</u> with any additional questions they may have about their hold.

Error message: Time conflict with (CRN)

What it means: Students may not sign up for courses that overlap meeting days/times and must resolve the conflict to continue with registration.

Error message: You have no registration Time Ticket. Please contact the Registrar. **What it means:** Students need a time ticket in order to register. **What you should do:** Students who receive this error should contact the Crummer Assistant R

What you should do: Students who receive this error should contact the Crummer Assistant Registrar at <u>crummerregistrar@rollins.edu</u>

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